**Corona Virus**

**I detta dokumentet lägger vi upp den informationen vi har fått till oss ifrån våra leverantörer löpande, i vissa fall muntligt (därav korta kommentarer) och vissa fall skrivna uttalanden ifrån ansvariga på respektive fabrikat (de läggs upp i orginalformat).**

**ABB:** Än så länge har vi inte några problem på våra fabriker. De flesta ligger i Europa som väl är.

**Brady:**

Zele, 26th of March 2020

**COVID-19 Virus latest update**

Dear customers, colleagues,

COVID-19 holds the entire world in a stranglehold. This extraordinary situation has an enormous impact on our society, local and global economies. As our mission, Brady protects and identifies premises, products and people. Brady is a supplier who support **essential** businesses. As the situation is volatile, we constantly check our possibilities to respond to the high demand on identification and safety needs towards our customers.

As lead times are no longer assured, Brady is taking every opportunity to minimize the impact on transport; however, delays may occur beyond our control. Hereby a status regarding our different freight channels:

**Airfreight** capacity is still reduced by the discontinuation of passenger transport; however, some passenger aircrafts have shifted their services to meet a growing demand for cargo. Brady assures that it has a continued airfreight service between Brady and its suppliers / intercompany sites.

**Sea freight** containers become available again all over the world, as China is getting out of the lockdown situation. Nevertheless, it will take several months before the situation stabilizes.

**Road transport** is suffering from queues at border checks within the EU.

Almost none of our suppliers are impacted by the lockdowns within the EU hence our stock remains at a stable level.

As you are definitely aware, we continue to offer maximum protection towards our own operation teams.

Please contact your local Brady customer service representative/ sales contact if you have questions related to the status of your Brady product.

Stay safe and thank you for your support

Evy De Kinder Guy Van Veerdegem

Trade Compliance Analyst Head of supply chain & logistics

**Carlo Gavazzi:**26/3 2020

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| |  |  | | --- | --- | | |  | | --- | | Leveransstörningar pga av Covid-19 | | |

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| |  |  | | --- | --- | | |  | | --- | | Leveranser under perioden 26:e mars till 6:e april | | |

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| |  |  | | --- | --- | | |  | | --- | | Italiens regering har beslutat att alla företag tillfälligt måste stänga ner sin verksamhet. Det gäller alla de företag som inte bedriver en oundgänglig verksamhet. Stängningen gäller till den 6:e April. Det innebär att Carlo Gavazzi under denna perioden inte kommer att kunna leverera några produkter.  Verksamheten i Sverige påverkas inte och vi håller öppet som vanligt. Vi kommer fortsätta registrera inkommande beställningar, ge service, support och svara på era frågor. Då vi under denna perioden inte kommer att kunna upprätthålla våra leveransvillkor hänvisar vi till force majeure som en konsekvens av utbrottet av Covid‑19.  Vi återkommer med information så fort vi fått besked om att vårt lager åter får starta upp sin verksamhet igen. Vi hänvisar även till vår hemsida där denna information finns tillgänglig. | | |

**Draka:**Ingenting i dagsläget vad jag har hört. Sen vet man ju inte om det håller i länge.

**Densitron 20200323**Further to our letter you will have received during February 2020, I am writing to update you on our progress and plans to support your supply chain during these difficult times.  
   
Densitron continues to operate on a largely ‘business as usual’ basis, with all our teams across the world still available to support our customers.  Our business continuity plans have leveraged our existing well-established IT systems to enable remote working for most departments in the business across most of the world.  As such, please continue to contact us and work with us as normal.   
   
It is important to note that Densitron is a financially secure business with a strong balance sheet, so while these difficult times are likely to put pressure on many businesses, our reserves are significant, and we believe should provide a high degree of resilience.   Indeed, later in the year we will be celebrating Densitron’s 50th birthday – a reflection of the company’s resilience over 5 decades through many economic shocks.  
   
All of our production partners are also now operational and we are working through some of the delays that have been caused due to lack of components.  We are making good progress addressing any residual backlog and your local representative is available to answer any questions you may have and provide updates.  
   
You can help us help you by:  
   
1) Please provide your **full 2020 forecast of demand** (by product by month) if you have not yet done so, in order that we can plan supply and ensure we have product available to meet your needs  
2) Please provide advance **purchase orders until September 2020**. This will allow us to start production early wherever possible and de-risk supply to you  
3) Where there are finished goods available, **request early delivery** to ensure you are not impacted by any supply chain or transportation issues that may occur globally  
 **EAO:**

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| |  |  |  |  |  | | --- | --- | --- | --- | --- | | |  |  |  |  | | --- | --- | --- | --- | | |  | | --- | |  | | |  | | --- | | Newsletter 30th March 2020 | | |  |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | EAO is still working and able to deliver its products to you.Reliable, available, contactable. | | | | |  | | --- | |  | | | |  |  | | --- | --- | | |  | | --- | | Hello   In these extraordinary time we hope that you, your families and your colleagues are in good health. Together, we are experiencing an unprecedented situation that challenges us all.  We would like to assure you today that the EAO Group and all our employees are here for you in these difficult times. EAO has taken the necessary measures at an early stage to maintain its operations and the ability to deliver products to critical industries.  We are pleased to inform you that our production site in China is now 100% operational again. Despite the reduced flight schedule, the most urgent requests are being covered and shipped by air freight. The situation in China is recovering, but there are still uncertainties in the supply chain, so please contact us early with your needs.  Our production site in Switzerland is also fully operational despite the restrictions imposed by the government. The EAO management team is personally leading various task forces to proactively resolve bottlenecks in materials and the supply chain.   Many freight routes in Europe are affected by partial border closures and increased controls. We have been informed by many carriers that only limited delivery capacity is possible and this tends to lead to higher prices and longer lead-times. Due to longer processing times at customs and smaller freight capacity, deliveries may be delayed.  We are glad that at this point that all our employees across the world are well and have not fallen ill with the Coronavirus. We have introduced all recommended rules for social distancing and hygiene. Many of our non-production related employees are working from home. Our production and logistics teams are hard at work on site. We analyse daily the situation and the supply chain and proactively query our suppliers' delivery capacity. Apart from the problems already communicated to you, we currently have no additional supply bottlenecks. However, as the situation is constantly changing, we will actively inform you of any changes. | | | |  | |

**EBM PAPST:**23/3 2020 Som en effekt av att corona pandemin tvingat fordonsindustrin att stänga sina verksamheter i europa har man tagit beslutet att stänga vår verksamhet i St Georgen i 4 veckor fom idag.

**Fibox:  
 Coronavirus – Fibox status 16.3.2020**

Fibox is continuously following the impacts on coronavirus. Fibox actions are based on the latest situational assessment, which includes the World Health

Organisation’s (WHO) declaration of the coronavirus (COVID-19) as a worldwide pandemia, expert opinions on the situation in countries where Fibox operates and the latest guidelines by national authorities. There have been no cases of COVID-19 at Fibox.

Below explained actions are from Fibox Finland point of view, but same applies Fibox worldwide.

Factories

Finnish Lempäälä factory is the core for Fibox deliveries. Factory is running like normal 24/7. Actions inside the factory are in place to ensure the production can continue in normal manner. Workers in different shifts are isolated from each other and workers within one shift are isolated in their own production areas. Instructions on hygiene, how to act in case of symptoms of a cold etc. are made in co-operation with company health care.

**Warehouses**

Component warehouse in Lempäälä is a part of the injection molding and assembly factory and operates with the same rules as described above. Customer deliveries are operated from outsourced logistics service provider in Turku. The LSP has taken similar actions like Fibox Lempäälä operations. Fibox is monitoring LSP operations on daily basis like every day.

Fibox Germany warehouse is also following similar rules as sites in Finland. In case some of Fibox locations would be affected by the coronavirus, all Fibox sites and LSP sites have the capability to back up with deliveries to customers.

Fibox has taken actions to increase stock levels both in Finland and Germany. This applies for raw materials, components and finished products.

**Suppliers**

Fibox is monitoring its raw material and component suppliers and have received their plans on how they ensure their deliveries to Fibox. For the moment we do not see any disruption in deliveries from suppliers.

**Freights**

Freights within Europe are running on normal level for the moment. Partners are warning about delayed transportation times, especially to Italy, but so far there has not been exceptions. Overseas transports have had delays as there is limited capacity in use for air and sea freights. Customers with EXW delivery term are recommended to contact their partners well in advance before planned shipment date.

**People**

Fibox personnel is instructed not to travel in business, organize events or invite guests until 31.5.2020. This means Fibox factories, warehouses and offices are closed for visitors. Meetings are held online.

Personnel is instructed for topics related to hygiene and instructed to stay home and contact health care professionals in case of any symptoms for any infectious disease. In the free time Fibox personnel must follow the latest instructions and orders issued by the health authorities. If somebody would travel abroad, he is not allowed to enter Fibox premises within 14 days.

Espoo, 16.3.2020

**Finder:**

Almese, 13/03/2020

FINDER SPA INTRODUCES EXTRAORDINARY MEASURES AGAINST COVID-19

*The company protects its employees by implementing extraordinary prevention measures and a partial suspension of operations throughout its facilities*

Finder, an Italian multinational corporation with production sites in Almese and Sanfront (Italy), for several weeks has adopted extraordinary prevention measures such as: frequent sanitization rounds of all environments, the modification of work spaces and has now decided to **suspend the operations of the production lines in its Italian factories for two weeks**.

The suspension, which will take place from Monday the 16th of March 2020 and until Friday the 27th of March 2020 included, is motivated not only by the **primary objective of assuring the safety of all workers**, but also by the impact that the management of the health emergency linked to the covid-19 virus is having on the organization of shifts, procurement and shipping activities.

In order to ensure the least possible inconvenience to its customers and partners, **Finder is committed to safeguarding all essential services and communication** with the public. In this sense, **order management, technical and commercial assistance is guaranteed** through the methods that will be communicated through the company's official channels ([www.findernet.com](http://www.findernet.com/) and social pages).

This decision, important and demanding for the whole organization, is obviously aimed at providing the **maximum contribution to the containment of the spread of the covid-19 virus**, in the full belief that with everyone's effort, **we can get out of this emergency situation soon together**.

Finder invited his employees, in the spirit of the emergency, to stay at home, together with their families, waiting for a **prompt restart of operations**.

*This press release contains forward-looking statements. These statements are based on the current expectations and projections of Finder Spa which, by their very nature, are subject to an intrinsic component of risk and uncertainty. They are statements that relate to events and depend on circumstances that may or may not happen or occur in the future and, as such, undue reliance should not be placed on them. Actual results may differ significantly from those contained in these statements due to a multiplicity of factors, most of which are beyond the control of Finder Spa.*

**Harting:** The latest I heard from our factory in China is that it is up and running with 50% staff. The staff is working extra hours so I would say factory is up to about 75% (my guess).

**Heitec:**

Ad-Hoc information Corona Virus 23/3 2020

Dear Ladies and gentlemen,

The number of SARS-CoV-2 (Corona Virus) infections in mainland China and now in Europe is increasing daily. The disease outbreakCovid-19 is meanwhile also classified by the WHO as a pandemic with the new epicenter Europe. According to the present information, the situation remains tense and predictions of possible further tightening are therefore difficult to make.

You know HEITEC as a competent and reliable partner in the field of electronics.

Potential delivery difficulties cannot be predicted or reliably planned due to the overall situation described above. As a result, we would like to inform you that we are increasingly facing:

- Longer delivery times and rising prices of electronic components

- Increasing component shortage

- First signs of bottlenecks in the supply chain

For your existing orders, we permanently check the delivery situation with our key suppliers in order to proactively identify delays/delivery failures and, if necessary, to be able to react accordingly and instantly.

Should there be any changes in confirmed delivery dates, we will inform you immediately and send you updated order confirmations. Especially in these difficult days, HEITEC assures you that we will make every effort to meet your needs on time.

As the duration of possible delivery bottlenecks is not foreseeable, we kindly ask you to check your material requirements and order early.

If you have any further questions, please contact your known contact person at HEITEC.

We are looking forward to a fruitful future business relationship and remain,

with best regards,

i.V. Roland Herbst i. V. Hendrik Thiel

Director Operations Director Sales

**Hydra:** despite the current situation in China and the significant spread of the Corona virus, we can assure you that deliveries of our capacitors will run smoothly. Hydra pursues a "multi-supplier strategy" that ensures that we can deliver at any time at short notice. The production capacities of our suppliers can be adjusted immediately to additional requirements.

**Iboco** :  
 23/3 2020 Nu börjar vi också känna av svårigheter att få in gods till oss från Europa.

De flesta av våra leverantörer i Italien har blivit tvingade av Italienska myndigheter att stänga helt och det betyder att det riskerar att bli leveransförseningar för

framtida leveranser på flera produkter.

 Vi håller på för fullt med att  försöka hitta alternativa lösningar för att minimera förseningar.

 Vi håller er uppdaterade och kommer att skicka ut nya uppdaterade ordererkännanden så snart som möjligt.

**Kraus & Naimer**:

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| **COVID-19 MEDDELANDE 1/4 2020** |
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| |  | | --- | | **När vi nu följer den ständigt föränderliga situationen kring COVID-19-utbrottet och dess påverkan på människor och länder runt om i världen, är det av vikt att informera om hur Kraus & Naimer agerar som företag för att skydda våra kunder och anställda och därigenom säkerställa högsta servicenivå och support till marknaden.**  **Kraus & Naimer i Sverige och våra tillverkande enheter har opåverkat fortsatt kunna leverera produkter och stödja våra kunder. Om något som skulle påverka leveranser eller våra åtaganden ske kommer vi omedelbart att kontakta berörda kunder. Hälsa och säkerhet av våra anställda, kunder och samarbetspartner är alltid vår högsta prioritet. Vi tar gemensamt ansvar som globala medborgare för att göra allt vi kan för att säkerställa allmänhetens välmående under denna speciella händelse vi tillsammans befinner oss i.**  **Kraus & Naimer har dedikerade beredskaps- och svarsgrupper samt har implementerat skyddsåtgärder i alla våra anläggningar världen över för att minimera risken för våra medarbetare och besökare. Vårt arbete med en ren och trygg arbetsplats har intensifierats och våra anställda har klara instruktioner om att vidta försiktighetsåtgärder för att begränsa spridningen av viruset. Vi kommer att fortsätta att följa den senaste COVID-19 informationen och instruktionerna av CDC och WHO.**  **Fortsatt kontakt med våra kunder är viktigt för oss, du har möjlighet till kontinuerlig tillgång/kontakt med våra sälj- och teknikteam på distans via telefon, mail eller av er önskat annat digitalt media.**  **Kraus & Naimer Sverige tackar för ert tålamod, förtroende och stöd under dessa utmanande tider.**  **Personalen i KRAUS & NAIMER Sverige** | |  | |

**LAPP:**

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| **Bäste kund, 23/3 2020**  **för oss på LAPP är hälsan hos våra anställda och våra leveranser till dig som kund av högsta prioritet.**  För att upprätthålla vår servicenivå har vi redan genomfört flera åtgärder. Många av våra anställda har upprättat hemmakontor och finns tillgängliga på mobiltelefon och e-post.  Våra leveranser fungerar som normalt i dagsläget, och vi har tät dialog med våra fabriker, samarbetspartners och transportörer. På vårt lager har vi full bemanning och hög tillgänglighet, för att säkerställa leveranser till dig som kund.  Med tanke på den allmänna situationen i Europa förväntar vi oss gradvis vissa förseningar i leveranskedjan. Detta beror på ökat tryck och väntetider vid gränsövergångar. Om detta gäller din leverans, hoppas vi på din förståelse.  Om det sker förändringar som exempelvis stängda fabriker eller brist på tillgång till produkter, återkommer vi med ny information. Vi uppdaterar också informationen löpande på vår webbplats under [**Nyheter > Information**](https://one-lnk.com/x1eGVx8vzu3S8JWauMj9JnSovDUngF4lPOGCwdxy_zSxs11-7DqX2qBChdU_YZX-zbisf53xiRo-0ojH9inF82jHA/x1edzHfbSYIxosZHwQELqrZtSxP9mG5zhRCZBZ_6fj0FtyqNXPupRib4EogkTsny1EjJE00_gMbKPbf7LHhb2chN9-4NQXprXQip3AIa6LJQM2955rN8swHtdO1qw9hJuSC0m_642k0D-D58Wfg2M1gw0FpS_3XpdvmbRqZ0F2wC1fux66c0jWJ9-Pt6xBQGQ0pAj_QcwbRcKaX1y9VVuJNRH62p-OUMLvrm0gV0FI1LKw/x1eI-U5NB_XwKKd3LySYldBrmR3wDVzkhjhVzuIBM6dAC7k1FxtZ7vMog5ElndFsnLdCyuZ_k4L9zX-He0p2gD4NvZX-3CzbbE9wsiKMqRqP2833aVT4DUDMYkK9HApAyAA/).   Vänliga hälsningar **Krister Karlsson** VD LAPP Miltronic AB |

**Mastervolt:**

Tyvärr drabbar Coronaviruset våra leveranstider på flertalet batterier. Fabrikerna producerar inte med full kapacitet som ett resultat av Coronaviruset.

Viruset drabbar även fraktkedjan från Asien och det tar längre tid att få hem beställda artiklar, just nu.

**Meanwell:** Från Meanwell är det små förseningar bara. Kan ändras allt eftersom.. Uppdaterar orderbekräftelser så fort vi får ny info.

**Murr Elektronik:**

Dear customers, colleagues,

More than a month Europe is dealing with the impact of Corona (COVID-19) the entire world even longer. The impact of it is massive.

Brady is closely monitoring the COVID-19 situation. Brady’s priority stays the health of our employees, partners and customers. Therefore we adhere to the recommendations of our local governments and WHO. With immediate effect Brady takes the following measurements:

No customer, supplier or other outside visitors will be allowed to our Brady facilities.

Brady encourage to organize instead meetings conducted online or via telephone.

With precautionary measures taken towards the health of our employees we are doing everything possible to avoid interrupting business to our distributors and channel partners/contractors and suppliers.

In close contact with our carriers we receive the following information:

**Air freight related:** They see an ongoing, deteriorating capacity reduction due to a general travel suspension from Europe (Schengen Area) to the US for most non – US-citizens issued by the US Government. As most of the transatlantic cargo is transported by **passenger planes** the impact on air freight operations is massive.

**Ocean freight related:** Globally they inform us that the equipment inventory levels in Europe and US are at a **critical level**. Some good news: Further recovery of production is ongoing in Asia with full swing expected as for April. At European side: space and equipment is very tight due to missing incoming sailings and equipment.

**Transport by road:** Whilst China is partly back to normal Europe is encountering transportation disruption, due to a quick rise of infections and governmental countermeasures that apply. Carriers facing longer waiting times at **land borders**.

They ask our/your understanding for **extra lead times** and/or agreed costs that can’t be secured any longer.

Brady keeps monitoring its stock levels on a daily basis. As mentioned in our previous communication some Brady products aren’t available due to a worldwide supply chain disruption caused by COVID-19 and its growing impact. In case you should have questions related to the status of your Brady products, please reach out to your Brady customer service representative.

We continue to keep you up to date as the situation evolves and will do our best to minimize the impact on your/our business.

On behalf of Brady, thank you for your patience and support.

Evy De Kinder Guy Van Veerdegem

Trade Compliance Analyst Head of supply chain & logistics

**Corona Virus latest update**

Murrelektronik precautions due to the Coronavirus (COVID-19) Helsingborg 2020-03-19

Dear Customers, Dear Ladies and Gentlemen,

In these dramatic and dynamic times, we would like to assure you, as our long-term partners, that our employees are doing everything in their power to maintain the supply chains and the availability of our products.

In addition to a large, well-educated team of experts who are responsible for securing the supply chain on the supplier side, Murrelektronik has introduced the following measures in its plants, among others:

* • The basic hygiene regulations (contact avoidance, hand hygiene, disinfection and the sneezing and coughing label) must be followed
* • Business meetings must take place on digital communication platforms
* • Mobile working has been extended to the maximum
* • External visits at headquarters, plants and branches are forbidden
* • In the areas of production and logistics, regular shift operation takes place, and between shifts measures for contact avoidance and disinfection are prescribed

Our top priority is the health of our employees and our customers.

Therefore, we must stop personal contact with you, our valued business partners, until further

notice. Of course, your known contact persons in the office and in the field are available for you at any time by telephone and e-mail without restriction.

From today's perspective, we have no significant restrictions on the supply of our products.

Our service is therefore fully available to you at the current time.

We are following daily developments closely and will keep you informed if the situation changes.

Long-term partnerships are characterized by standing by each other competently and in solidarity in difficult times and finding solutions together.

We wish you and your families all good health!

Best regards on behalf of Murrelektronik

**Partex:**Standardartiklar köps kommer inte påverkas som det ser ut idag. Det som kan påverkas är T1000 men det har vi ett stort lager på.

**PTR:  
24/3 2020**The Corona pandemie has reached our factory in Tunisia. The Tunisian government has ruled to shut down all factories in the country except the ones producing system critical products, like food or medical equipment. The shutdown starts immediately and will last until April 4th, 2020.

As your supplier, we are delivering to you electromechanical and passive electrical components and testing technology. We don’t know, though, in which applications our components go. Please let us know immediately, if the products that you are producing with our components are used in system critical application. With your information on hand, we will try to receive an approval from the Tunisian authorities to keep our factory at least partially open.

As a consequence of the closure, your orders for products, which are produced in this factory might be impacted. Please get in touch with your known contacts in our sales team to reveal the specific impact on your orders.

Since our factories in Germany are still in operations and our factory in China has resumed production already, currently we are checking, if we can move part of the production from Tunisia into those factories. Unfortunately this is not an option for some product groups and products, e.g. Inductive Components.

After re-opening the factory Tunisia we will work with extra capacity to reduce the backlog in the shortest period of time.

We are sorry that we cannot give you better news at the moment. We are kindly asking for your understanding, though.

Best Regards

**Rittal:** Vi har inga problem för tillfället

**Schneider:** Vi övervakar och utvärderar situationen med Corona (Covid-19 noggrant). Eventuella förändringar i tillverkning, leveranskapacitet etc informeras dagligen från vår Globala Supply chain. Men **i dagsläget är det ”business as usual”.**

För befintliga inköpsorder ännu ej levererade kommer ni att bli informerade om eventuell förändring skulle ske.

För framtida inköpsorder kommer ni att få leveransbekräftelse vid beställning enligt gällande rutin. Leveransdatum vid beställningstiden återspeglar den senaste situationen och uppdateras dagligen.

**Schurter**:  
<https://www.schurter.com/en/Newsroom/Timeline/The-coronavirus-and-the-effects-on-the-delivery-situation-of-our-partners>

**Souriau:**   
March 18, 2020

Dear Customer,

This message is to update you on Eaton’s response to the COVID-19 (novel coronavirus) global health

emergency with respect to business continuity. As you may already know from media reports, the situation

is dynamic and the number of people contracting the virus has increased globally. Our company’s first

focus has been and remains the health and safety of our employees, customers, suppliers and the public.

Social distancing requirements, local government restrictions and closures announced by our customers

and suppliers are having a significant impact on operations at some of our manufacturing sites. As a result,

we’ve made the difficult decision to temporarily halt production and close our manufacturing locations in

Champagné, La Ferté Bernard, Marolles and Cluses, France, and Tangier, Morocco, effective March 18,

2020, at 6 p.m. local time. We feel this is the right decision to protect our employees, customers and

communities in these areas as well as the future of our business.

Our goal is to resume full operations as quickly as possible while ensuring a healthy and safe environment

for all. In the meantime, we will strive to provide as much business continuity as possible while the

production sites noted above are shutdown. The COVID-19 pandemic is constituting a Force Majeure

event, which results in the suspension of the execution of our respective contractual obligations. We are

closely monitoring the situation and addressing our customers’ needs on a case-by-case basis. Please

continue to reach out to your usual sales contact(s) if you have questions or concerns.

Thank you for your patience as we all navigate through this unprecedented global health crisis together.

Yours faithfully,

Danielle MUYL

Director, Sales Administration and Business Process

SOURIAU-SUNBANK, Eaton

**Weidmüller:**24/3 2020 Alla är vi påverkade av det som sker i världen just nu. Vi på Weidmüller följer självklart myndigheternas rekommendationer och gör vårt bästa för att minska smittspridningen.  
  
Vi mår bra, har anpassat oss till situationen och håller verksamheten igång som vanligt. I stort innebär det att vi minimerar vårt resande och ersätter fysiska kundmöten med digitala via Skype eller telefon istället. För att minska antalet fysiska kontakter jobbar merparten av vår personal från deras hemmakontor, men är fullt tillgängliga.

Vårt lager är i drift och leveranserna flyter på som de ska med ett fåtal undantag, beroende på om dessa enskilda produkter blivit påverkade av leveranser från kinesiska leverantörer